

Subject: Eaton Medium Duty 4-Speed EV Transmission and Proterra EV Drivetrain

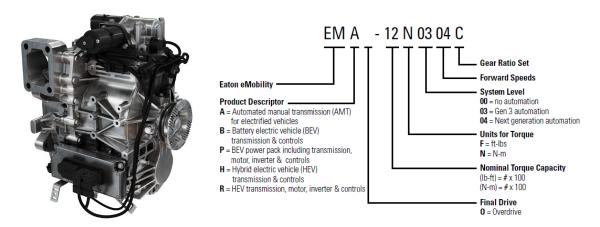
**Product Support** 

**Document Number: TAIB-1009** 

Date: July 24, 2023 Updated:

## **Issue Description:**

Customers may request product support for an Eaton Medium Duty (MD) 4-speed Electric Vehicle (EV) Transmission installed in a Battery Electric Vehicle (BEV) as part of a complete Proterra EV drivetrain.



Link to Eaton MD 4-Speed EV Transmission product page.

## **Affected Models/Population:**

Complete EV drivetrain:

- Proterra battery/inverter/motor system
- Eaton MD 4-speed EV Transmission
  - Transmission Model Number: EM#-##N0304C

## Field Strategy:

Contact Proterra Customer Support for product, service and warranty support.

## **Warranty Information:**

Information only.

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